





# ElectriCities Participant Map

#### ElectriCities Purpose Delivering value to public power communities through collective strength, wisdom and action while promoting a more successful 66 future for our citizens. Alexandria 81 64 64 Richmond Roanoke NCMPA1 421 (70) Asheville 74 40 95 26 Florence NCMPA1 Participants 20 ■ NCEMPA Participants ☐ Wholesale Members Major Cities Charleston Hilton Head Island

Today, NC Public Power illuminates the homes and workplaces of more than 1.2 million people - that's a population larger than Raleigh and Charlotte combined.



## Cyber Security: Our Approach

### Protect customers from physical and cyber threats by:



Increasing awareness by partnering with federal, state, and local government sectors to create an alert communications pipeline.



Leveraging ElectriCities member cities' cyber security resources to create *shared* best practices through a collaborative community.

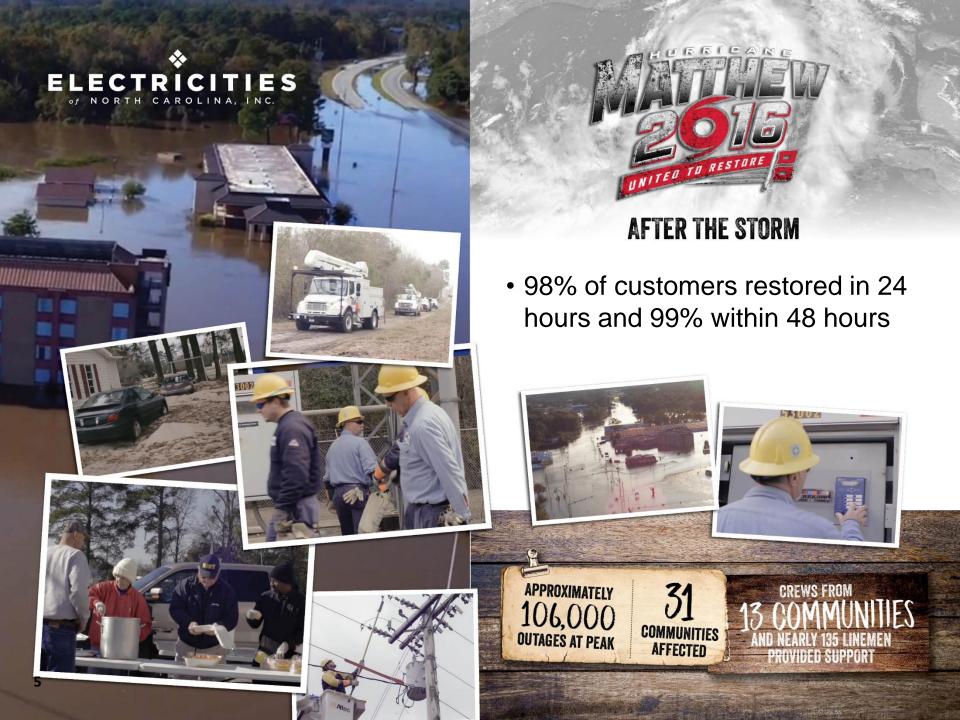






#### BEFORE AND DURING THE STORM

- Proactively coordinated with Duke Energy Progress (DEP) prior to the storm
- Initiated the Emergency Assistance Program
- Participated in American Public Power Association's (APPA) Mutual Aid calls to learn regional needs
- Held nightly conference calls with crews working in different areas to learn progress, resource needs and estimated time for restoration
- Eastern NC suffered 10 inches of rain in the weeks leading up to the storm which saturated soil conditions
- 50+ mph wind caused several trees to fall into transmission lines
- Flooding cut off access to a few DEP switching stations that were critical to restoration
- DEP lost 13 transmission lines that impacted 11 ElectriCities members
- 9 NC Eastern Municipal Power Agency (NCEMPA) Members lost total transmission service









"They were like guardian angels. The first sign of recovery was our electricity. It was like a miracle taking place. We knew then that there was a road to recovery."

Leon Maynor, councilman Lumberton, N.C.





